

# QUALITY, HEALTH, SAFETY AND ENVIRONMENT POLICY

## COMMITMENT:

The management of J M Baxi Ports and Logistics shall pursue Excellence in our integrated Terminal Operations & Services to the Internal and External stakeholders are committed to:

- ❖ Providing efficient and qualitative services to Customers by understanding the organizational context to mitigate the risks associated with operations and business.
- ❖ Meeting Customer expectation & satisfaction.
- ❖ Effective application of Quality, Environment, Occupational Health & Safety Management System for continual improvement with respect to service delivery.
- ❖ Complying with all applicable legal, statutory and regulatory requirements.
- ❖ Ensuring communication and understanding of Quality, Environment, Occupational, Health & Safety Policy within the organization and other interested parties.
- ❖ Achieve total customer satisfaction and if possible Exceed the needs and expectation of our customers by providing efficient time bound and cost-effective services.
- ❖ Ensure Prevention of Injury and Ill health among all persons working under our control and Prevent Pollution in all our Operations.
- ❖ Establish sound Quality, Environmental Occupational Health & Safety Objectives and Targets to control risks, conserve resources, minimize wastes and achieve customer delight.
- ❖ Identifying and evaluating all OH&S hazards in existing operations and future projects and establishing controls to manage risk.
- ❖ Promoting QEHS awareness among all employees including contract workers throughout the organization.
- ❖ Identifying and evaluating all environmental aspects of its existing operations and future projects and establishing controls to limit the impact on environment.
- ❖ Ensure effective participation and consultation with employees and contract workers on issues related to occupational health and safety

## Vision:

Market leader in every segment of logistics & shipping support service with a social conscience.



Mr. K. K. Krishnadas  
President & COO